

## **JOB VACANCY: Branch Manager**

**Company:** Freetown Trust Bank

**Location:** Freetown (Central Business District), Sierra Leone

**Employment Type:** Full-Time

**Role Summary** Freetown Trust Bank is looking for an experienced Branch Manager to lead our flagship branch in the CBD. You will be responsible for driving business growth, managing a team of 20+ staff, and ensuring the highest standards of customer service and operational compliance.

### **Key Responsibilities**

- Develop and execute branch sales strategies to meet deposit and loan targets.
- Supervise daily banking operations, including cash management and vault security.
- Mentor and train staff to achieve high performance.
- Resolve complex customer complaints and build relationships with high-net-worth clients.

### **Qualifications**

- Bachelor's degree in Banking, Finance, or Business Administration.
- Minimum 7 years of banking experience, with 3 years in a leadership role.
- Strong understanding of Sierra Leone's banking regulations.
- Excellent communication and leadership skills.