

JOB VACANCY: Mobile Money Agent Lead

Company: Leone Financial Services

Location: Bo, Sierra Leone

Employment Type: Full-Time

Role Summary Leone Financial Services is expanding its agent network in the Southern Province. We need a dynamic Mobile Money Agent Lead to recruit, train, and supervise a network of 50+ mobile money agents, ensuring liquidity and service quality.

Key Responsibilities

- Identify and onboard new merchant agents in high-traffic areas.
- Conduct regular field visits to ensure agents have sufficient float (cash/e-money).
- Train agents on compliance, fraud prevention, and customer service.
- Analyze transaction data to identify underperforming zones.

Qualifications

- Diploma or Degree in Business, Marketing, or related field.
- 2+ years of experience in FMCG sales or mobile money distribution.
- Ability to ride a motorcycle (valid license).
- Strong negotiation skills.